



TRAVELER INFORMATION

Located just minutes from Downtown Jacksonville, Jacksonville International Airport (JAX) provides non-stop flights to major U.S. cities, including those that serve as international gateways. The airport offers arrivals and departures on all major domestic air carriers and a network of regional carriers. Enjoy a full-service terminal building, outstanding ground transportation options and dedication to security and customer service. JAX has consistently ranked #1 for customer service amongst North American airports.



News Updates Q2 2022

A new \$300 million concourse is in planning stages that will add six gates and two ground positions for small planes. TSA is also installing new screening equipment to process passengers faster. Expected complete in 2025.

Breeze Airways: JAX welcomed the airline in May 2022 with nonstop to New Orleans, Richmond, Norfolk, Providence, Columbus (OH). Hartford, CT began in June 2022 and Las Vegas starts in August 2022.

Sun Country: Seasonal service to Minneapolis/St. Paul started April 2022.



GROUND TRANSPORTATION



At JAX, all ground transportation services, including rental car agencies, taxi, shuttle and limousine services, are located on the lower level of the terminal building adjacent to baggage claim.

RENTAL CAR RETURN

To return an on-airport rental car, drive directly into the ground floor of the parking garage, which is adjacent to the terminal building.

TAXI/LIMOUSINE/SHUTTLE SERVICE

For Ground Transportation assistance upon arrival at JAX, please go directly to our Taxi, Limousine and Shared-Ride Booths located on the Lower Level outside Baggage Claim. No reservations are required for arriving passengers.

- zTrip 904-222-2222
- Metro Executive Transportation..... 904-616-3598
- Coastal Cab 904-345-3333
- Checker Cab and Shuttle 904-345-3333

PRE-ARRANGED GROUP CHARTER SERVICES

- East Coast Transportation..... 904-525-8600
- Dana's Limousine & Transportation . . . 904-744-3333

APP-BASED RIDES SERVICE

Lyft and Uber are authorized to provide services at JAX and passengers can request once they're on the terminal curbside. Pick-up location signage is located on the Lower Arrival Curb outside Baggage Claim Door 3.

HOTEL SHUTTLE SERVICE

Check with your hotel to see if shuttle service is provided to/from the terminal.

PARKING SHUTTLE SERVICE

FREE shuttle service to and from the terminal 24/7, approximately every 10 minutes in the Economy Lots and Daily Surface Lot.

VALET PARKING

No reservations required. Drop off your car at the Valet Parking booth located curbside on the Departure Level. Look for the Valet signs. Call 904-741-3900 to learn more about JAX Airport Valet Parking.



JAX DISTANCES

Location	Miles to Airport
Beaches	26 Miles
Downtown	18 Miles
Northside	1 Mile
Southside	21 Miles
Westside	16 Miles

AVERAGE FLIGHT TIME TO JAX	
Atlanta	1 hour
Chicago	2.25 hours
Dallas	2.75 hours
Denver	4 hours
Los Angeles	5.5 hours
Miami	1 hour
Nashville	1.25 hours
NYC area	2.5 hours
Washington, DC	1.5 hours

